
QUALITY POLICY AGENCIA DE ADUANAS PEFER LTDA

Agencia de Aduanas PEFER Ltda. is a subsidiary company of Public Customs Service, whose main objective is to meet the needs that are generated by users of foreign trade in the processing of various customs destinations, provided at the time with current legislation governing this activity.

In our ongoing quest for continuous improvement, we work to innovate constantly in pursue of satisfying the particular needs of our customers, thereby creating personalized attention that relies on the use of cutting edge technology.

In order to carry out this management, our staff is permanently trained in all related areas.

Furthermore, we provide general and specific consulting to our constituents about the constant modifications experienced by the legislation, both national and international, that may affect them.

Our suppliers qualify with the standards imposed by our Customs Agency and are evaluated periodically.

Control of our processes is performed by software tools, which allow us to establish proactive dynamics and evaluation of the accomplishment of the management of our customs agency.